



# NEW DIGITAL EXPERIENCE

COMING SOON | AUGUST 22, 2022



Wondering what types of payments and transfers are impacted by our digital upgrade?

## PAYMENTS >> NOT IMPACTED



These types of payments **WILL CONVERT** to the new experience without any action required by you.

- **Bill Pay** - Payments to payees (electric company, credit card company, insurance company, etc.) established in Peoples Online Banking Bill Pay
- **Payments setup directly with other companies** (e.g. a Verizon cell phone bill that is paid via Verizon website).
- **Payments not setup online** (e.g. automatic transfer form completed by a bank associate.)

## ONLINE BANKING TRANSFERS >> IMPACTED



These types of transfers **WILL NOT CONVERT** or be processed until you **take action** in the new experience.

### Account to account transfers

set in Peoples Online Banking to recur on a specific frequency

For example,

#### THESE TYPES OF RECURRING TRANSFERS WILL NOT CONVERT

- Peoples checking to Peoples loan transferred monthly on the 1<sup>st</sup>
- Peoples savings to Peoples checking transferred weekly
- External checking to Peoples checking bi-weekly on the 15<sup>th</sup> & 30<sup>th</sup>

### Account to account transfers

scheduled to be made after **August 19, 2022**

For example,

#### THESE TYPES OF SCHEDULED TRANSFERS WILL NOT PROCESS

- Peoples checking to Peoples loan scheduled 09/01/22
- Peoples savings to Peoples checking scheduled 08/22/22
- External checking to Peoples checking scheduled 08/31/22



**WE'RE HERE TO HELP.**

**VISIT** [peoplesbancorp.com/digital](https://peoplesbancorp.com/digital) **or** call your local branch to learn more!

