

Updated 3/28/2022

# List of Services 2022

## Personal Services

- Ø Automatic Transfers
- Ø Direct Deposit
- Ø Free Online Banking
- Ø Free Online Bill Pay
- Ø Debit MasterCard Debit Card (contactless & chip enabled)
- Ø Hometown Heroes Banking & Debit Card
- Ø Combined Statements
- Ø Free E-Statements (available in Online Banking or via email)
- Ø Overdraft Protection
- Ø Overdraft Privilege
- Ø Overdraft Line of Credit
- Ø Safe Deposit Boxes
- Ø Automated Clearing House (ACH)
- Ø Stop Payments
- Ø Exporting history to 3rd party financial software (i.e. Quicken, etc.)
- Ø CDARS Program
- Ø ICS (Insured Cash Sweep)
- Ø Check Reorder Express
- Ø Priority Debit Cards
- Ø Prepaid Gift Cards
- Ø Prepaid Debit Cards
- Ø HELOC Credit Cards
- Ø Cashiers' Checks
- Ø Money Orders
- Ø Coin Sorting
- Ø Signature Guarantee
- Ø Account Research
- Ø Free Night Deposit Service
- Ø Notary Service
- Ø Photocopies
- Ø Telephone Banking (VRU)
- Ø MoneyPass Surcharge Free ATM Network
- Ø ATM Cards
- Ø HSA Cards
- Ø Visa Credit Cards
- Ø Foreign Currency Purchase
- Ø Credit Card Cash Advances
- Ø Credit Life and Accident & Health Insurance
- Ø Canadian & International Check Collection
- Ø Savings Bonds (Redeeming)
- Ø Wire Transfers (Incoming & Outgoing / Domestic & Foreign)
- Ø Check Images
- Ø Fresh Start Program
- Ø Book Values

- ∅ External Transfers
- ∅ Mobile Banking
- ∅ Mobile Deposit
- ∅ Card Controls (debit card on/off & card alerts)
- ∅ Personal Finance
- ∅ Text Banking
- ∅ Text & Email Alerts
- ∅ iPhone App (works on all Apple iPhone & iPad devices)
- ∅ Android App (works on all Android devices)
- ∅ Workplace Banking Program
- ∅ Senior Perks Program
- ∅ Online Account Opening
- ∅ Online Loan Application (Personal Loans)
- ∅ Secure Loan Center - Online Mortgage Application (Encompass)
- ∅ Apple Pay
- ∅ Samsung Pay
- ∅ Electronic Mortgage Disclosures and Document Portal
- ∅ Mobile Financial Calculators
- ∅ Loan Pre-Approval or Pre-Qualification
- ∅ Loan Payments by Phone
- ∅ Cardless Cash
- ∅ Real Time Payments - Receive

#### **Other Services**

- ∅ Mobile Responsive Corporate Website
- ∅ School Savings Program (Partners in Education)
- ∅ Mountaineer Card – *ADC and food stamp debit card program – Cash advances completed for any cardholder at no charge. No fees charged with ATM debit transactions. Bank paid all setup cost along with continuing surcharge by Quest ATM processing system to be able to offer this service to both customers and non customers of Peoples Bank.*
- ∅ Ohio e-QuickPay Debit MasterCard Cards – *Ohio Child Support Payments. Cash Advances completed for any cardholder at no charge.*

∅ Cemark, Inc - Cemark, Inc. publishes and distributes educational materials addressing the problem of personal financial illiteracy. The program “How to do your Banking” utilized by Peoples Bank includes 4 curriculum components provided to High School students covering a variety of relevant financial topics including budgeting, personal savings, credit, loans, online banking and bill pay, mobile banking and much more. Another program offered by Cemark and utilized by Peoples Bank is the “Saving with Mandy and Randy” program. This is an educational program about saving taught by elementary school faculty as a complement to their curriculum. Students learn practical skills, habits and the values necessary to save and handle money responsibly. Saving with Mandy and Randy was designed as a supplement easily integrated into the core curriculum primary teachers cover. It addresses students’ competency in mathematics, economics, civics, and language arts.

### **Personal Deposit Products**

- Ø Christmas Club
- Ø Freedom Money Market Account
- Ø Time Deposits (Variable & Fixed)
- Ø Interest Plus Checking
- Ø Personal Checking
- Ø Premier Checking
- Ø Statement Savings
- Ø IOTA and IOLTA Accounts (Interest on Lawyers Trust Accounts)
- Ø Liberty 10 Accounts
- Ø Health Savings Accounts
- Ø Senior Statement Savings
- Ø Young Peoples Savings (Custodian Account)
- Ø Peoples Student Checking
- Ø Online Applications (Checking, Savings and Money Markets only)

### **Investment Products**

- Ø Alternative Investment Products
- Ø Retirement Plan for Employers
- Ø Annuities

### **Investment Services**

- Ø Investment Management
- Ø Annuities and Broker Services
- Ø Estate Planning
- Ø Trust Services
- Ø Educational Planning
- Ø Retirement Planning
- Ø Educational Funding
- Ø Financial Planning
- Ø Retirement Plan App
- Ø Custody & Safe Keeping of Assets

### **Insurance Products**

- Ø Benefit Administration Services
- Ø Life
- Ø Health
- Ø Long Term Care
- Ø Disability
- Ø Property and Casualty
- Ø Business/Commercial
- Ø Group Health and Life Insurance

### **Individual Retirement Accounts**

- Ø Individual Retirement Account
- Ø IRA Rollover Account Investment
- Ø Individual Retirement Account Rollover
- Ø MM IRA
- Ø Roth Individual Retirement Account

### **Non Profit Products**

- ∅ Peoples Community Checking
- ∅ Public Funds Premium Checking
- ∅ Community Statement Savings
- ∅ Public Funds Savings
- ∅ Investment Management

### **Loan Products**

- ∅ Personal Loans (Secured and Unsecured)
- ∅ Disaster Assistance Loans
- ∅ Non-Conforming Portfolio Mortgage Loans
- ∅ Blanket Mortgage
- ∅ Investment Property Purchase & Refinance Loans
- ∅ Manufactured Housing
- ∅ Refinance – Cash-out / Bill Consolidation
- ∅ Refinance – Rate & Term
- ∅ Rural Housing Mortgage
- ∅ Ohio Housing Loans
- ∅ Home Equity Installment Loan (HEIL)
- ∅ Freedom Home Equity Line of Credit
- ∅ Freedom Equity Bridge Line of Credit
- ∅ Equiline – Home Equity Line of Credit
- ∅ Personal Unsecured Line of Credit
- ∅ Welcome Home Grant - FHLB
- ∅ FNMA Home Renovation via Investor Relationship
- ∅ "Dreams2Keys" Low-to-Moderate Income Home Loan
- ∅ Home Ready (Fannie Mae)
- ∅ Overdraft Line of Credit
- ∅ Jumbo Mortgages
- ∅ FHA/VA Mortgages
- ∅ High School Tuition Loan Program (grandfathered)
- ∅ Insurance Premium Loans (Premium Finance)

### **Business Loan Products**

- ∅ Commercial Real Estate Loans
- ∅ Business Loans
- ∅ Leases
- ∅ Equipment Finance Agreements
- ∅ Small Business Administration Guaranteed Loans
- ∅ USDA Guaranteed Loans
- ∅ Farmer Mac Loans
- ∅ Lines of Credit
- ∅ Letters of Credit
- ∅ Interest Rate Protection Products (SWAP, Cap, Floor and Collar)
- ∅ Farm Credit Services Loans
- ∅ Insurance Premium Loans (Premium Finance)

## **Business Deposit Products**

- Ø Peoples Basic Business Checking
- Ø Peoples Total Business Checking
- Ø Peoples Analyzed Checking
- Ø Peoples Business Interest Checking
- Ø Business Money Market Account
- Ø Trust Account
- Ø Estate Account
- Ø Business Savings Accounts
- Ø Business Time Deposits
- Ø Overnight Repurchase Agreement Account (Sweep)
- Ø PAL (Personal Access Line)
- Ø Sweep Accounts

## **Business Services**

- Ø Automatic Transfers
- Ø Direct Deposit
- Ø Merchant Services
- Ø Business Mobile Banking
- Ø Business Online Banking
- Ø Peoples E-Statements
- Ø Combined Statements
- Ø Advanced E-Statements
- Ø Business Online Bill Pay
- Ø Cash Management Services (Treasury Management)
- Ø Peoples Corporate Online Bill Pay
- Ø Cash Management Services
- Ø ACH Payments/Receipts/Collections/Payroll
- Ø Wire transfers
- Ø Tax payments
- Ø Pension Plans
- Ø CDARS Program
- Ø Remote Deposit Capture
- Ø Gift Cards
- Ø Prepaid Debit Cards
- Ø Visa Business Credit Cards
- Ø Wholesale Lockbox
- Ø Retail Lockbox
- Ø Positive Pay
- Ø Small Business MasterCard Business Card (Debit)(contactless & chip enabled)
- Ø Cash Vault Services
- Ø Payroll Services Surepay
- Ø Foreign Exchange (FX)
- Ø Apple Pay
- Ø Samsung Pay
- Ø iPhone Business App (works on all Apple iPhone & iPad products)
- Ø Android Business App (works on all Android devices)
- Ø Business Mobile Remote Deposit
- Ø Business Overdraft Protection

### **Other (Non-Service)**

- Ø Facebook Page
- Ø Twitter
- Ø LinkedIn
- Ø YouTube
- Ø Instagram

### **3<sup>rd</sup> Party Offerings**

- Ø Mastercard Identity Theft Protection

Peoples e-banking services include ATM and debit cards, direct deposit services and Internet banking and serve as alternative delivery channels to traditional sales offices for providing services to clients. As of December 31, 2016, Peoples had 72% of all eligible consumer deposit accounts having a debit card.

#### **Services listed below specifically designed for the LMI customer and consumer includes:**

- Ø Mountaineer Card – ADC and food stamp debit card program – Cash advances completed for any cardholder at no charge. No fees charged with ATM debit transactions. Bank paid all setup cost along with continuing surcharge by Quest ATM processing system to be able to offer this service to both customers and non customers of Peoples Bank.
- Ø Ohio e-QuickPay Debit MasterCard Cards – Ohio Child Support Payments. Cash Advances completed for any cardholder at no charge.
- Ø Dreams 2 Keys Mortgage Program (Portfolio)
- Ø Fannie Mae “Home Ready” Mortgage Program

#### **Services listed above designed specifically for the Small Business includes:**

- Ø Small Business MasterCard Business Card (debit card), merchant services, and our basic Internet Banking packages are all available for small businesses.
- Ø Peoples Basic Business Checking

# FEE SCHEDULE

## GENERAL COSTS:

All accounts are subject to General Costs unless otherwise stated. This information amends prior fee schedules given to you.

## CHECKING ACCOUNTS

Deposited Items Returned:	
Except Endorsements (Per Item) .....	\$10.00
Deposited Items Returned:	
Redeposit/Reclear (Per Item) .....	\$10.00
Interim Statements .....	\$5.00
Coin/Currency Bags (Per Bag) .....	\$5.00
Night Deposit Bags (Per Bag) .....	\$35.00
Night Deposit Keys: 1st Key .....	No Charge
Additional Night Deposit Keys (Each) .....	\$5.00
Peoples Line of Credit Transfer Fee .....	\$15.00
Printed Checks .....	Variable
Cashed Checks Returned (Per Item) .....	\$10.00
Stop Payments .....	\$35.00
Overdrafts (Per Item).....	\$35.00
<small>(Accounts overdrawn for three (3) consecutive business days will be assessed a \$6.00 fee every third business day until the balance becomes positive.)</small>	
Non-Sufficient Funds (NSF) Fee (Per Item) .....	\$35.00

**MULTIPLE NSF FEES** - Items and transactions (such as, checks and electronic transactions/payments) returned unpaid due to non-sufficient funds ("NSF") in your account, may be resubmitted one or more times for payment, and a \$35 fee will be imposed on you each time an item and transaction resubmitted for payment is returned due to non-sufficient funds.

## CHECKS

Cashier's Checks .....	\$7.00
Money Orders .....	\$5.00
Official Check Issued for Account Closing .....	\$2.50
Gift Cards (Per Card) .....	\$5.00

## SAFE DEPOSIT BOX ACCOUNTS

Lost Key .....	\$20.00
Drill Box (if both keys are lost) .....	\$70.00

## LOANS AND COLLECTION ACCOUNTS

Canadian & International Check Collection .....	Variable
Domestic Collections \$6.00 Minimum .....	Variable
Land Contract Collections (Per Payment) .....	\$ 6.00
Letters of Credit 1.5 % (Annual) .....	\$250 Minimum

## RESEARCH

Account Reconciliation & Research:	
Customers (no charge if bank error) .....	\$20.00/Hour
Non-Customers (no charge if bank error) .....	\$30.00/Hour
Withdrawal Document Copy.....	\$1.00

## SPECIAL SERVICES

ATM Card Replacement .....	\$5.00
Peoples Priority Debit Card .....	\$29.00
Audit Confirmation (Each) .....	\$25.00
Bond Coupon Collection (Per Envelope).....	\$10.00
Bond Coupon Returns (Per Envelope) .....	\$20.00
Christmas Club Early Withdrawal/Closing .....	\$25.00
Self-Service Coin Counting Machine:	
Customers .....	FREE
Non-Customers .....	15% of Total
Foreign Currency Purchase (Per Order) .....	\$25.00
IRS Tax Levy Processing (Per Levy) .....	\$100.00
Non-Customer Check Cashing Fee .....	1% or \$10 Minimum
Notary Fee .....	\$2.00
Photocopies (If over 3 items) .....	\$5.00
Signature Guarantee .....	\$10.00
Loan Payments by Telephone (3rd Party Payors Only).....	\$ 6.00
Paper Statement Fee.....	\$ 2.00
Dormant Account Fee (Per Month).....	\$7.50

## WIRE TRANSFERS

Domestic Wire Transfers .....	\$25.00
Foreign Wire Transfers .....	\$50.00
Incoming Wire Transfers .....	\$15.00
EFTPS Wire Service (Per Payment) .....	\$25.00

## SAVINGS ACCOUNTS

Excess Withdrawal Fee.....\$10.00 (Per month over six debit items)  
This fee applies to all types of withdrawals and transfers including those made in person.

## MONEY MARKET ACCOUNTS

Excess Withdrawal Fee.....\$10.00 (Per month over six debit items)  
This fee applies to all types of withdrawals and transfers including those made in person.

## ONLINE BANKING SERVICES

Bill Pay.....	FREE
Expedited Bill Pay Check Payment .....	\$19.95
Expedited Bill Pay Electronic Payment .....	\$4.95

EFFECTIVE 12/16/21  
Revised H.H



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		Fees									Statements		Term	
Home Equity		Loan Origination	Lien/Title Fees	Annual	Inactivity	Draw under Minimum	Prepayment	Overlimit	Late	NSF	Coupon Billing	Billing Statement Mailed	Min	Max
Equiline - HELOC	Amortizing	\$0	\$0	\$50	No	\$0	(3)	(4)	(1)	(2)	N/A	x	10 year draw/balloon	
Freedom - Interest Only	Interest Only	\$0	\$0	\$50	No	\$0	(3)	(4)	(1)	(2)	N/A	x	10 year draw/balloon	
Freedom Bridge - Interest Only	Interest Only	\$250	\$0	\$50	No	\$0	NA	(4)	(1)	(2)	N/A	x	18 month draw/balloon	
Home Equity Loan	Fixed rate	\$350*	\$0	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	60	180
Residential Mortgage														
Mortgage - Fixed rate	Portfolio	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	Portfolio - Low -to moderate	\$0	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	Investor	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	Investor (FNMA)	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	Investor (FHA, USDA)***	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	360	360
Mortgage - Adjustable Rate	5/1 ARM	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	7/1 ARM	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360
	10/1 ARM	\$1,070	\$700 - \$1700 **	No	No	N/A	N/A	N/A	(1a)	(2a)	N/A	x	120	360

\*Appraisal Fee at closing

\*\* Varies per state/county

\*\*\* VA loan origination fee is 1% of the loan amount or \$1070 whichever is less

Late Fees	(1)	1(a)
Ohio	5% of payment	5% of payment
West Virginia	<5% of payment or \$30.00	<5% of pymt or \$30.00
Kentucky	\$5.00	5% of payment
Maryland	<b>5% of payment</b>	<b>5% of payment</b>
Virginia	<b>5% of payment</b>	<b>5% of payment</b>
DC	<b>5% of payment</b>	<b>5% of payment</b>

NSF Fee	(2)	(2a)
Ohio	\$32	\$0
West Virginia	\$25	\$0
Kentucky	\$32	\$0
Maryland	<b>\$32</b>	<b>\$0</b>
Virginia	<b>\$32</b>	<b>\$0</b>
DC	<b>\$25</b>	<b>\$0</b>

(3) Prepayment Penalty	
Ohio	1% of loan amnt with a maximum of \$1,000 <36 mos
West Virginia	1% of loan amnt with a maximum of \$1,000 <36 mos
Kentucky	1% of loan amnt with a maximum of \$1,000 <36 mos
Maryland	<b>Prepayment Penalty Prohibited</b>
Virginia	<b>Prepayment Penalty Prohibited</b>
DC	<b>Prepayment Penalty Prohibited</b>

(4) Overlimit	
Ohio	\$50
West Virginia	\$50
Kentucky	\$50
Maryland	<b>\$50</b>
Virginia	<b>\$50</b>
DC	<b>\$50</b>



		Fees										Statements		Term (months)		
Direct	Type/Collateral	Loan Origination	Vendor's Single Interest Insurance	Lien/Title Fees	Annual	Inactivity	Transaction	Late Fee*	NSF	Overlimit	Prepayment	Coupon book	Billing Statement	Min	Max	
Fixed rate installment - Secured	Automobile	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	84	Please reference rate sheets for more information
	Recreational Vehicle	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	180	Please reference rate sheets for more information
	Motorcycle	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	84	Please reference rate sheets for more information
	ATV/Off Road	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	72	Please reference rate sheets for more information
	Boat	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	180	Please reference rate sheets for more information
	Farm/ Tractor	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	120	Please reference rate sheets for more information
	Horse/Utility Trailer	\$225	\$50	Varies per state/county	No	No	N/A	(1)	(2)	N/A	(3)	x		6	144	Please reference rate sheets for more information
Fixed Rate installment - Unsecured	Unsecured	\$225	N/A	N/A	No	No	N/A	(1)	(2)	N/A	(3)	x		6	60	Please reference rate sheets for more information
Variable Rate Secured	Possessory (e.g. CD)	\$225	N/A	N/A	No	No	N/A	(1)	(2)	N/A	(3)	x		6	N/A	Please reference rate sheets for more information
Variable Rate Unsecured	Personaline	\$0	N/A	N/A	No	No	N/A	(1c)	(2b)	(4)	N/A		x	N/A	N/A	Please reference rate sheets for more information
	Overdraft LOC	\$0	N/A	N/A	No	No	\$15	(1a)	(2c)	(4b)	N/A		x	N/A	N/A	Please reference rate sheets for more information
<b>Indirect</b>																
Fixed Rate Secured	Auto	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	84	Please reference rate sheets for more information
	Recreational Vehicle	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	180	Please reference rate sheets for more information
	Motorcycle	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	84	Please reference rate sheets for more information
	ATV/Off Road	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	72	Please reference rate sheets for more information
	Boat	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	180	Please reference rate sheets for more information
	Farm Tractor	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	120	Please reference rate sheets for more information
	Horse/Utility Trailer	\$225	\$50	Varies per state/county	No	No	N/A	(1b)	(2a)	N/A	(3)	x		6	144	Please reference rate sheets for more information

Late Fees	(1)	1(a)	1(b)	1(c)
Ohio	<\$15 or 5% of pmnt (1)	\$25	<\$15 or 5% of pmnt	\$25
West Virginia	< \$30 or 5% of pmt	\$15	< \$30 of 5% of pmt	< \$30 of 5% of pmt
Kentucky	< \$10 or 5% of pmt	<\$5 or 5% of pmt	< \$10 or 5% of pmt	\$5
Maryland	< \$30 or 5% of pmt	< \$30 or 5% of pmt	< \$30 or 5% of pmt	< \$30 of 5% of pmt
Virginia	< \$30 or 5% of pmt	< \$30 or 5% of pmt	< \$30 or 5% of pmt	< \$30 of 5% of pmt
DC	< \$30 or 5% of pmt	<\$15 or 5% of pmt	< \$30 or 5% of pmt	< \$30 of 5% of pmt

(1) OH Late Fee Direct Consumer changed from \$10 to \$15 Effective 04/01/2022

NSF Fee	(2)	(2a)	(2b)	(2c)
Ohio	\$32	\$32	\$32	\$32
West Virginia	\$25	\$25	\$25	\$25
Kentucky	\$32	\$32	\$35	\$32
Maryland	\$32	\$32	\$32	\$32
Virginia	\$32	\$32	\$32	\$32
DC	\$25	\$25	\$25	\$25

(3) Prepayment Penalty	
Ohio	\$100 in first 12 month
West Virginia	No Prepayment Penalty
Kentucky	\$100 in first 12 month
Maryland	No Prepayment Penalty
Virginia	No Prepayment Penalty
DC	No Prepayment Penalty

Overlimit	(4)	(4b)
Ohio	NA	\$15
West Virginia	NA	\$15
Kentucky	NA	\$15
Maryland	NA	\$15
Virginia	NA	\$15
DC	NA	\$15